

Getaways by Southwest™ Spa Weekend Sweepstakes (“Sweepstakes”)

Official Rules

NO PURCHASE NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING. VOID IN PUERTO RICO AND WHERE PROHIBITED OR RESTRICTED BY LAW.

- 1. Eligibility:** Sweepstakes is open to all legal residents of the fifty (50) United States and the District of Columbia who are twenty-one (21) years of age or older and have a valid email and Instagram/TikTok account at the time of entry. Southwest Airlines Co. (“Sponsor”), its advertising and promotions agencies, and their immediate families (spouse and parents, children and siblings and their spouses) and individuals living in the same households of such employees are ineligible. Eligibility is contingent on agreement to, and compliance with, these Official Rules and Sponsor’s decisions, which are final and binding in all matters related to the Sweepstakes. Winning a prize is contingent upon fulfilling all requirements set forth herein. Sweepstakes subject to all applicable federal, state, and local laws and regulations. This Sweepstakes is offered in the United States only and shall only be construed and evaluated according to United States law. Do not enter this Sweepstakes if you are not located in the United States.
- 2. To Enter:** Sweepstakes starts on August 14, 2026 at 12:00 p.m. Central Time (“CT”) and ends on August 21, 2026 at 12:00 p.m. CT (“Sweepstakes Period”). During the Sweepstakes Period, potential participants must have an Instagram or TikTok account and use appropriate tags in their submitted comments as described below. To enter the Sweepstakes, (1) “like” one of the sweepstakes posts published by a participating influencer partner on Instagram or TikTok, (2) “comment” on the post, tagging a friend’s Instagram/TikTok handle, and (3) “follow” Getaways by Southwest on Instagram/TikTok via the Official Getaways by Southwest account (@Getaways). Entries must be posted to one of the participating influencer’s sweepstakes posts using the hashtag #GetawaysSpaSweepstakes for entries to be valid. Your like, follow, and comment with hashtags together are your submission (“Submission”). All entries become property of Sponsor and will not be acknowledged or returned. Incomplete entries are not eligible. Individuals who do not follow all of the instructions, provide the required information in their registration, and/or abide by these Official Rules or other instructions of Sponsor may be disqualified. Entries must be received by August 21, 2026 at 12:00 p.m. CT to be eligible. Entries limited to one (1) per person. Sponsor’s computer is the official timekeeping device for this Sweepstakes. Questions, comments, or complaints regarding this Sweepstakes must be directed to Sponsor and not Instagram or TikTok. This Sweepstakes is in no way sponsored, endorsed, administered by, or associated with Instagram or TikTok. By entering, Participants understand that they are providing their information to Sponsor and not to Instagram or TikTok. To participate, you will need to have an Instagram and/or TikTok account. Posting on Instagram/TikTok requires a mobile device and therefore message and data rates may apply. If entering via a mobile device and using your wireless carrier’s network, standard data charges from your wireless carrier may apply. Your Instagram and/or TikTok account settings must be set to “unprotected” or “public” so that the Participant’s Submission is viewable by Sponsor. Creating an Instagram/TikTok account is free but is subject to the applicable terms and conditions and privacy policy. By posting your Submission, you agree that it conforms to the guidelines and content restrictions below and that Sponsor, in its sole discretion, may remove your Submission and disqualify you from the Sweepstakes if it believes your Submission fails to conform.

Guidelines:

- Submission must be in a format acceptable to the applicable social media channel.
- Submission must contain the promotional hashtag (#GetawaysSpaSweepstakes)
- Submission caption must be in English.
- The Submission must not contain any music.
- Submission must be the original work of the participant and may not include content created by a third party such as images or artwork.
- Any person other than the participant included in Submission must have expressly authorized the participant to display their image or likeness. If requested, Participant must be able to provide such permissions or proof in a form acceptable to Sponsor.
- Submission may not contain material that violates or infringes another’s rights, including, but not limited to, privacy, publicity or intellectual property rights, or that constitutes copyright infringement.

- Submission may not depict any person who is under the age of nineteen (19).
- Submission must NOT include images of third parties/people, who have not expressly authorized entrant to display their image or likeness.
- Submission must NOT contain material which is (or promote activities which are) sexually explicit, obscene, pornographic, violent (e.g., relating to murder, cruelty, abuse, etc.), discriminatory (based on race, sex, religion, natural origin, physical disability, sexual orientation or age), illegal (e.g. underage drinking, substance abuse, computer hacking, etc.), offensive, threatening, profane, or harassing or which is otherwise inappropriate in the sole discretion of the Sponsor, nor may image contain any derogatory references to Sponsor or any other person or entity.
- Submission must not contain or transmit any materials that contain software viruses or other computer code, files or programs designed to impair, limit, interfere with or cause harm to any communications network operated by the Sponsor or the computers of any individual or entity participating in or otherwise associated with the Sweepstakes.
- Submission may not contain personally identifiable information about the participant or any other person, such as last name, address, phone number, email address or any contact information.
- Submission may not portray a dangerous stunt.
- The Submission cannot have been submitted previously in a promotion of any kind.

Permissions: Participant must have permission from any recognizable individuals who appear in the Submission to use their names and likenesses in the Submission and to grant the rights set forth herein. Minors may not be included in a Submission with a photo or video. If requested, Participant must be able to provide such permissions or proof in a form acceptable to Sponsor.

No photocopied, mechanically, or electronically reproduced entries accepted. Automated entries are prohibited, and any use of automated devices will cause disqualification. Entrants may not enter with multiple email addresses nor may entrants use any other device or artifice to enter multiple times or as multiple entrants. Any attempt by any person found to enter or in any way attempt to obtain more than the authorized number of entries will be found to be ineligible, and their entries will be disqualified all as determined by Sponsor in its sole discretion. Any eligible individual participating in this Sweepstakes shall be a "Participant." Participation must be by the Participant. Multiple entrants are not permitted to share the same email/Instagram account. In the event of a dispute as to the identity of a Participant, the authorized account holder of the email/Instagram account used to enter the Sweepstakes will be deemed to be the Participant. "Authorized Account Holder" is defined as the natural person who is assigned an account by the organization which is responsible for assigning such accounts or the account associated with the submitted email address. Potential winners may be required to show proof of being the authorized email/Instagram account holder. If the identity of the individual who actually participated in the Sweepstakes cannot be resolved to Sponsor's satisfaction, the affected individual's entry will be deemed ineligible.

Participants are required to provide truthful information and Sponsor will reject and delete any entry that it discovers to be false or fraudulent. Sponsor will disqualify any entry from individuals who do not meet the eligibility requirements.

3. **Drawing:** On or about August 26, 2026, a random drawing from all eligible entries received will be conducted by Sponsor to select ten (10) Sweepstakes winners. Sponsor will notify potential winners via direct message on Instagram/TikTok. The potential winner will be asked to contact Sponsor at a given email address provided via Instagram/TikTok. Once potential winner and Sponsor make email contact, Sponsor will provide a photo for the potential winner to upload to the Instagram/TikTok account the user used to enter in order to validate their account. Upon validation, potential winner must execute and return the Required Documentation (as defined below). Odds of winning will depend on the total number of eligible entries received. Participants need not be present to win. All potential winners are subject to eligibility verification by Sponsor. A PARTICIPANT IS NOT A WINNER OF ANY PRIZE, EVEN IF NOTIFIED OF BEING A WINNER, UNLESS AND UNTIL THE PARTICIPANT'S ELIGIBILITY HAS BEEN VERIFIED.
4. **Prize:** Ten (10) winners will each receive one (1) Getaways by Southwest™ promotional voucher with a value of Four Thousand Dollars (US \$4,000) (subject to the Getaways by Southwest Voucher Terms and Conditions attached to these Official Rules and incorporated herein by reference) that may only be redeemed toward the purchase of an eligible Getaways by Southwest vacation package booked through

www.getawaysbysouthwest.com (a "Package"). The prize is the voucher only and not a guaranteed vacation package. Package pricing and availability may vary, and if the total Package price exceeds the Voucher Value, winner is responsible for paying the difference using a separate form of payment acceptable at the time of booking. The Package must include (a) roundtrip air travel for winner and one (1) guest on Southwest Airlines and (b) a three (3) night hotel accommodation (standard room, double occupancy) for winner and one (1) guest at a Getaways by Southwest™ participating hotel property.

The voucher has no cash value, cannot be redeemed for cash, and may not be exchanged, refunded, returned, or applied as a credit balance except as expressly stated in these Official Rules or the Voucher Terms and Conditions. The voucher is valid for one (1) booking only and may be applied only at the time the initial booking is created. The voucher may not be applied to existing or previously confirmed bookings. If the total Package price is less than the Voucher Value, any unused portion of the Voucher Value will be forfeited and will not be reissued, credited, or available for future use. Prize does not include ground or other transportation to or from the winner and/or guest's local airport. Travel and hotel stay must be completed together and between September 1, 2026 and August 31, 2027. Booking must be completed on or before March 7, 2027, after which the voucher is void. Blackout dates: November 27, 2026, December 25, 2026, December 31, 2026, February 17, 2027, and April 5, 2027. Approximate retail value ("ARV") of each individual prize is \$4,000 USD. Total ARV of all prizes is \$40,000 USD. ARV is as of the date of printing these Official Rules. The difference in value of prize as stated herein and value at time of prize notification, if any, will not be awarded.

Prize must be accepted as awarded or prize will be forfeited and awarded to an alternate winner. Once the winner accepts the prize and returns all Required Documentation (as defined below) to Sponsor, winner is solely responsible for payment of taxes, if any, for the entire prize awarded, even if, for any reason, the winner does not use the entire prize. If the winner chooses to bring less than the allotted number of guests, the prize will be awarded in increments suitable for the actual number of participants with no substitute prize or compensation provided to the winner. Travel accommodations and other restrictions apply. All costs and expenses associated with prize acceptance and use not specified herein as being provided, including but not limited to lodging, transportation costs, meals, gratuities, local taxes, resort fees, security deposits, tourism assessments, post-booking ancillaries, modifications, add-ons, upgrades, excursions, activities, insurance, baggage fees, seat fees, resort upgrades, and other expenses incurred by accepting the prize, are the sole responsibility of the winner. No prize substitutions, cash equivalent, or transfer of prizes permitted except at the sole discretion of the Sponsor. Sponsor reserves the right, at its sole discretion, to substitute a prize or portion of a prize of greater or equal value if the advertised prize is unavailable.

Air Travel Restrictions: Air travel included as part of any Package booked using the voucher is subject to Southwest Airlines' Passenger Contract of Carriage set out at www.southwest.com/contractofcarriage and the applicable Getaways by Southwest and supplier terms and conditions; certain restrictions may apply. If the winner does not live in a city served by Southwest Airlines, he/she is responsible for transportation to and from the nearest airport served by Southwest Airlines. Winner is responsible for booking all travel and paying all applicable international taxes and fees. Travel is based on seat availability, capacity controls, blackout dates, and other restrictions. Seats on any desired flight are not guaranteed. Winner and guest(s) must travel on the same itinerary and are responsible for obtaining all required travel documents. Winner and guest must have valid government-issued photo identification at the time of travel. If the travel guest is a minor, winner must be his/her parent/guardian, or be accompanied by his/her parent/guardian.

5. **To Claim Prize:** Winner will be notified by direct message on Instagram/TikTok and/or email and will be required to complete and sign an Affidavit of Eligibility and Liability Release and, where legal, a Publicity Release (collectively, the "Required Documentation"). The Required Documentation will be mailed or emailed, based on the potential winner's preference upon account validation. If a potential winner cannot be contacted using the information provided or fails to respond to Sponsor's attempt to notify them of selection within three (3) days; if any notification is returned as undeliverable or yields an error of undeliverable type "bounce back" email (regardless if the message is ultimately delivered to the recipient); if Sponsor is unable to verify potential winner's eligibility; if potential winner fails to sign and return the Required Documentation within the required time period or fails to comply with these Official Rules; if any prize is returned undeliverable; if a potential winner is unable or unwilling to accept the prize as stated; or if the potential winner cannot be verified as eligible for any other reason, the potential winner is disqualified and an alternate winner will be

selected by random drawing from among the eligible entries. In the event that a potential winner is disqualified for any reason, the next received and eligible entry received by Sponsor that is fully compliant with these Official Rules shall be deemed the winner, until the prize is awarded or until two (2) attempts have been made to award the prize and each attempt has failed. Sponsor will identify each potential winner and verify the potential winner's eligibility after the end of the Sweepstakes Period. If unable to verify eligibility, Sponsor will select an alternate potential winner within a reasonable time thereafter. If applicable, winner's guest must execute a Liability Release and, where legal, Publicity Release ("Guest Documents"), which must be returned with the winner's Required Documentation prior to the issuance of travel documents or the guest portion of the prize will be forfeited. If a guest is younger than eighteen (18) years of age, guest's parent or legal guardian must sign Guest Documents on behalf of such guest and accompany such minor guest.

- 6. Conditions:** Payments of all applicable federal, state, and local taxes are solely the responsibility of the winner. Winner may be required to sign an IRS Form W-9 with the winner's full social security number or the equivalent. Failure to submit a Form W-9 upon request will result in forfeiture of the prize. Winnings of \$600 or more will be reported to the IRS in the calendar year in which the prize is awarded. Winner will be responsible for taxes based on the value of the prize awarded, regardless of whether winner redeems the full Voucher Value or uses the prize.

By participating in the Sweepstakes, winner agrees to have his/her name, voice, likeness, photograph, statements, opinions, biographical information and/or Sweepstakes entry used in any advertising or broadcasting material, whether relating to this Sweepstakes or otherwise, in any media, worldwide, now known or hereinafter developed, in perpetuity, without additional notice, payment, or other compensation unless prohibited by law.

Sponsor, in its sole discretion, reserves the right to disqualify any person tampering with the entry process, the operation of Sponsor's website, or otherwise in violation of the Official Rules. Sponsor further reserves the right to cancel, terminate or modify the Sweepstakes if it is not capable of completion as planned, including infection by computer virus, bugs, tampering, unauthorized intervention or technical failures of any sort. In such event, Sponsor reserves the right, but not the obligation, to award any applicable prize(s) from the entries submitted before the cancellation, suspension, or modification of the Sweepstakes. Any attempt to undermine the operation of the Sweepstakes may be a violation of criminal and civil law, and, should such attempt be made, Sponsor reserves the right to seek damages from any such person to the fullest extent permitted by law.

Sponsor reserves the right to make changes in the Official Rules, including the substitution of a prize of greater or equivalent value, which will become effective upon announcement.

Failure to comply with the Official Rules may result in Participant's disqualification solely at the discretion of the Sponsor.

The Sponsor is not responsible for typographical or other errors in the administration of the Sweepstakes or in the announcement of a prize.

In the event a prize is mailed or emailed to a winner, it will be with the prior written consent of the winner and therefore, winner assumes the risk of its loss. Sponsor is not responsible for the safe arrival of a prize. Sponsor is not responsible if potential winner does not receive his/her prize because erroneous, expired, canceled, fraudulent, or fake information was provided during the Sweepstakes. Only the prize(s) set forth in these Official Rules will be awarded. If, through printing or production error, or for any other reason whatsoever, more prizes are claimed than intended and/or set forth in these Official Rules, Sponsor reserves the right to award only the stated number of prizes from all legitimate, unawarded, eligible prize claims.

Sponsor is not liable to a winner or to any other person for failure to supply the prizes described herein (or any part thereof) by reason of such prizes (or any portion thereof) becoming unavailable or impracticable to award for reasons beyond the reasonable control of the Sponsor, or for any force majeure event, technical or equipment failure, terrorist acts, labor dispute, pandemic, or act/omission of any kind (whether legal or illegal), transportation interruption, civil disturbance, or any other cause beyond the reasonable control of the Sponsor.

7. Indemnification; Limitation of Liability: NEITHER SPONSOR NOR ITS SUBSIDIARIES AND AFFILIATED ENTITIES IS RESPONSIBLE FOR PRINTING OR TYPOGRAPHICAL ERRORS IN ANY SWEEPSTAKES-RELATED MATERIALS OR TRANSACTIONS THAT ARE PROCESSED LATE OR INCORRECTLY OR ARE LOST DUE TO COMPUTER OR ELECTRONIC MALFUNCTION.

SPONSOR IS NOT RESPONSIBLE FOR LOST, STOLEN, MANGLED, MISDELIVERED, POSTAGE DUE, ILLEGIBLE, INCOMPLETE OR LATE ENTRIES, TELEPHONE SERVICE OUTAGES, DELAYS, BUSY SIGNALS, EQUIPMENT MALFUNCTIONS AND ANY OTHER TECHNOLOGICAL DIFFICULTIES THAT MAY PREVENT AN INDIVIDUAL FROM ENTERING OR CLAIMING A PRIZE.

THIS SWEEPSTAKES OFFER IS BEING MADE EXCLUSIVELY BY THE SPONSOR. SPONSOR IS NOT RESPONSIBLE FOR TECHNICAL, HARDWARE, SOFTWARE, OR TELEPHONE FAILURE OF ANY KIND, LOST OR UNAVAILABLE NETWORK CONNECTIONS OR FRAUD, INCOMPLETE, GARBLED, OR DELAYED COMPUTER TRANSMISSION WHETHER CAUSED BY SPONSOR, USER, OR BY ANY OF THE EQUIPMENT OR PROGRAMMING ASSOCIATED WITH OR UTILIZED IN THE SWEEPSTAKES, OR BY ANY TECHNICAL OR HUMAN ERROR WHICH MAY OCCUR IN THE PROCESS OF SUBMISSIONS WHICH MAY LIMIT A PARTICIPANT'S ABILITY TO PARTICIPATE IN THIS SWEEPSTAKES. NEITHER SPONSOR NOR ITS SUBSIDIARIES AND AFFILIATED ENTITIES IS RESPONSIBLE FOR ANY DAMAGES OR INJURY INCURRED BY WINNER AND GUESTS AS A RESULT OF WINNING.

BY ENTERING, PARTICIPANTS AGREE TO RELEASE, HOLD HARMLESS, DEFEND AND INDEMNIFY EACH OF SPONSOR, INSTAGRAM, TIKTOK, IBEROSTAR HOTELS & RESORTS, ANY PARTICIPATING HOTEL PROPERTIES, GETAWAYS BY SOUTHWEST PROGRAM ADMINISTRATORS, THIRD-PARTY SUPPLIERS, THEIR RESPECTIVE PARENTS, SUBSIDIARIES, AFFILIATES, AND EACH OF THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS, AND ANY AND ALL OTHER COMPANIES ASSOCIATED WITH THIS

SWEEPSTAKES (COLLECTIVELY, THE "RELEASED PARTIES") AGAINST ANY AND ALL LIABILITY, DAMAGES, OR CAUSES OR ACTION (HOWEVER NAMED OR DESCRIBED), RELATED TO OR ARISING OUT OF (I) THE SWEEPSTAKES, (II) PARTICIPANT'S PARTICIPATION IN THE SWEEPSTAKES, AND (III) THE RECEIPT OR USE OR MISUSE OF THE PRIZE(S) AWARDED HEREIN AND TRAVEL REDEEMED THEREWITH. POSSIBLE CLAIMS OR CAUSES OF ACTION INCLUDE, BUT ARE NOT LIMITED TO, INFRINGEMENT OF ANY RIGHT OF PUBLICITY OR INTELLECTUAL PROPERTY; THREATENED OR ACTUAL INJURY, LOSS, OR DAMAGE TO ANY PERSON, INCLUDING DEATH AND DISABILITY AND EXPOSURE, INFECTION AND/OR SPREAD OF COVID-19; DEFAMATION OR PORTRAYAL IN A FALSE LIGHT (INTENTIONAL AND UNINTENTIONAL); AND DAMAGE TO OR LOSS OF PROPERTY, ARISING OUT OF SUCH PARTICIPANT'S PARTICIPATION IN THE SWEEPSTAKES OR RECEIPT OR USE OR MISUSE OF ANY PRIZE. IN NO EVENT WILL THE RELEASED PARTIES BE RESPONSIBLE FOR OR LIABLE FOR ANY DAMAGES OR LOSSES OF ANY KIND, INCLUDING INDIRECT, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF THIS SWEEPSTAKES.

If for any reason a Participant's entry is confirmed to have been voided or corrupted by any grossly negligent act of the Sponsor, Participant's sole remedy is another entry in the Sweepstakes, subject to availability and provided that the Sweepstakes has not then expired.

- 8. Construction and Disputes:** Participants waive any right to claim ambiguity in these Official Rules. All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of any participant and Sponsor in connection with the Sweepstakes, shall be resolved individually, without resort to any form of class action, and exclusively governed by, and construed in accordance with the laws of the State of Texas, without giving effect to any choice of law or conflict of law rules or provisions (whether of the State of Texas, or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than the State of Texas. The invalidity or unenforceability of any provision of these Official Rules shall not affect the validity or enforceability of any other provision. In the event that any such provision is determined to be invalid or otherwise unenforceable, these Official Rules shall be construed in accordance with their terms as if the invalid or unenforceable provision was not contained therein. Any and all claims, judgments, and awards shall be limited to actual out-of-pocket costs incurred, including associated with entering this Sweepstakes, but in no event attorneys' fees. Sponsor reserves the right to correct clerical or typographical errors in Sweepstakes materials or these Official Rules. Sponsor's failure to enforce any term of these Official Rules shall not constitute a waiver of that provision.

THE EXCLUSIVE JURISDICTION FOR ANY DISPUTE SHALL BE IN THE FEDERAL OR STATE COURTS LOCATED IN DALLAS COUNTY, TEXAS.

- 9. Privacy:** By entering this Sweepstakes, each Participant agrees to Sponsor's manner of collection, use, retention, and disclosure of Participant's personal information submitted in connection with the Sweepstakes, including, without limitation, all names, addresses, emails, phone numbers, and birth dates obtained from or provided by Participants. Information collected is subject to Sponsor's privacy policy and any state or federal law. Sponsor's privacy policy can be found at <https://www.southwest.com/privacy/>.
- 10. Official Rules and Winner's List:** Official Rules and Winner's List may be obtained by visiting Sponsor's Instagram page or by sending a request and a self-addressed, stamped envelope to Southwest Airlines Co., 2702 Love Field Drive, HDQ-5MC, Dallas, TX 75235. These Official Rules may not be available following the end of the Sweepstakes Period. Vermont residents may omit return postage.
- 11. Sponsor:** Southwest Airlines Co., 2702 Love Field Drive, Dallas, TX 75235.

Getaways by Southwest™ Voucher Terms and Conditions

These Terms supplement and are incorporated into the Official Rules for the Getaways by Southwest™ Spa Weekend Sweepstakes. In the event of a conflict between these Terms and the Official Rules, the Official Rules govern solely with respect to administration of the Sweepstakes, and these Terms govern solely with respect to redemption and use of the Voucher.

IMPORTANT: PLEASE READ CAREFULLY. These Terms and Conditions (the "Terms") govern the use of a promotional voucher (the "Voucher") issued by Southwest Airlines Co. and/or its applicable affiliate(s) and/or authorized Getaways by Southwest™ program administrator(s) (collectively, "Southwest," "we," "us," or "our") in connection with the Getaways by Southwest program ("Getaways by Southwest"). By accepting, possessing, or using the Voucher, the recipient ("Customer," "you," or "your") agrees to be bound by these Terms.

1. Voucher Description and Value

1.1 Promotional Value. The Voucher provides a credit of up to **Four Thousand U.S. Dollars (US \$4,000.00)** (the "Voucher Value") to be applied toward the purchase price of an eligible Getaways by Southwest vacation package (a "Package") booked through www.getawaysbysouthwest.com.

1.2 No Cash Value. The Voucher has **no cash value**, is **not redeemable for cash**, and may not be exchanged, refunded, returned, or applied as a credit balance except as expressly stated in these Terms. The Voucher is a promotional instrument and is not a gift card, stored value card, gift certificate, or deposit account.

1.3 Currency. All references to dollars are in **U.S. dollars**.

2. Eligibility and How to Redeem

2.1 Redemption Channel. The Voucher is redeemable only for a Package made available through the **Getaways by Southwest website**. A designated Getaways by Southwest representative (contact information to be provided) will assist with completing the booking.

2.2 One-Time Use; Initial Booking Only. The Voucher is valid for **one (1) booking only** and may be applied **only at the time the initial booking is created**. The Voucher may not be applied to existing or previously confirmed bookings.

2.3 Booking Deadline. The booking must be **completed on or before March 7, 2027** (the “Booking Deadline”). The Voucher is void after the Booking Deadline.

2.4 Non-Transferable. The Voucher is **non-transferable** and may only be redeemed by the individual identified by Southwest as the Voucher recipient, unless Southwest expressly authorizes otherwise in writing.

3. Eligible Purchases and Exclusions

3.1 Eligible Charges. The Voucher may be applied only to amounts **due at the time of booking** for an eligible Getaways by Southwest Package.

3.2 Ineligible Charges. The Voucher **cannot** be applied to any **post-booking ancillaries**, including, but not limited to: modifications, add-ons, upgrades, excursions, activities, insurance, baggage fees, seat fees, resort upgrades, or any other product or service purchased after the initial booking is created.

3.3 Destination Flexibility. The Voucher may be used toward **any available Getaways by Southwest Package** offered at the time of booking, subject to availability, capacity controls, blackouts, and other supplier restrictions. **Customer may select any eligible destination** offered through Getaways by Southwest at the time of booking. Destinations highlighted in event materials (e.g., Costa Rica) are examples only.

3.4 Availability; Supplier Terms Apply. All Packages are subject to availability and may include components provided by third-party suppliers (e.g., hotels, tour operators). All Packages are subject to applicable supplier terms and conditions, including cancellation and change policies.

4. Amounts Above Voucher Value; Taxes and Fees

4.1 Excess Cost. If the total Package price exceeds the Voucher Value, Customer must pay the difference using a **second form of payment** acceptable at the time of booking.

4.2 Taxes and Fees Due in Destination. Customer is responsible for any fees not collected at booking, including **local taxes, resort fees, security deposits, tourism assessments, or other charges** imposed by third parties during travel.

4.3 What the Voucher Covers. The Voucher covers **only** eligible amounts of the Package **collected at the time of booking**, up to the Voucher Value. If the total Package price is less than the Voucher Value, the unused portion is forfeited, and the Voucher may not be reused.

5. Changes, Cancellations, and Forfeiture

5.1 General Rule. Once applied to a booking, the Voucher is considered **used** and will not be reissued, reinstated, or replaced, unless required by applicable law or expressly authorized by Southwest in writing.

5.2 Cancellations and Refunds. Cancellation and refund eligibility are governed by the applicable Getaways by Southwest and supplier policies. To the extent a refund is permitted, any refund will be processed in accordance with those policies, and the Voucher Value may be forfeited.

5.3 Changes After Booking. Any changes made after booking are subject to applicable change fees, fare differences, supplier policies, and availability. The Voucher may not be applied to any such fees or additional costs.

6. Restrictions; Prohibited Uses

6.1 No Resale or Barter. The Voucher may not be sold, resold, auctioned, advertised for sale, bartered, or transferred for value. Any attempted transfer or resale is void and may result in cancellation.

6.2 No Combination Unless Allowed. The Voucher may not be combined with other certificates, credits, discounts, or promotions unless expressly permitted by Southwest at the time of booking.

6.3 Fraud and Misuse. Southwest reserves the right to void the Voucher and/or cancel any booking if Southwest determines, in its sole discretion, that the Voucher has been used fraudulently, unlawfully, or in violation of these Terms.

7. Limitation of Liability; Disclaimers

7.1 Third-Party Services. Southwest is not responsible for the acts or omissions of third-party suppliers, including delays, cancellations, service failures, changes in itinerary, or any loss, injury, or damage arising from travel services provided by third parties, except as required by applicable law.

7.2 No Warranties. The Voucher is provided “AS IS” without warranties of any kind, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, to the fullest extent permitted by law.

8. Governing Law; Miscellaneous

8.1 Governing Law. THESE TERMS ARE GOVERNED BY THE LAWS OF THE STATE OF TEXAS, WITHOUT REGARD TO ITS CONFLICT OF LAWS PRINCIPLES, EXCEPT WHERE PROHIBITED BY APPLICABLE LAW. ALL ACTIONS ARISING OUT OF OR RELATING TO THESE TERMS OR SUBJECT MATTER MUST BE BROUGHT AND RESOLVED ONLY IN THE COURTS OF THE STATE OF TEXAS, OR THE UNITED STATES DISTRICT COURTS OF TEXAS, LOCATED IN DALLAS COUNTY, TEXAS, AND THE COURTS OF APPEAL THEREFROM. THE PARTIES IRREVOCABLY SUBMIT TO THE JURISDICTION AND VENUE OF EACH SUCH COURT IN ANY SUCH ACTION OR PROCEEDING.

8.3 Severability. If any provision of these Terms is held invalid or unenforceable, the remaining provisions will remain in full force and effect.

8.4 No Waiver. Failure by Southwest to enforce any provision is not a waiver of that provision.

9. Modifications; Entire Agreement

9.1 Modifications. Southwest reserves the right to modify these Terms at any time to the extent permitted by law. Material changes will not retroactively reduce the Voucher Value for a booking already completed.

9.2 Entire Agreement. These Terms constitute the entire agreement regarding the Voucher and supersede prior discussions relating to the Voucher.